

Quality manager M/F

Introduction

Recognized worldwide, Syntony GNSS is a Toulouse-based company with the FrenchTech label, focusing on technological innovation in the GNSS field.

Specialized in radionavigation and embedded systems, we are world leaders in our field.

Our simulators, receivers and indoor/outdoor location systems answer to the growing needs of the aeronautics and space industries, as well as those of the public transport sector, railways and mining or even the IoT field.

With a portfolio of prestigious customers (Airbus, OneWeb, Airbus Safran Launchers, Thales Alenia Space, Honeywell, Rockwell, the Stockholm, New York and Toronto subways, and many others), we are constantly innovating our solutions to anticipate their future needs, strengthen our leadership, and conquer new markets.

The heart of our activity is articulated around 3 fundamental pillars:

- Innovation: by conceiving tomorrow's products and tools that are matching with our customers' real needs
- Dynamism: focus on our strengths and talents to deliver high quality products and solutions
- Open-mindedness: we maintain a respectful relationship with our customers, partners, and employees, and promote Humanism and the richness of multiculturalism.

Context of the mission

SYNTONY develops GNSS positioning products and location solutions for confined environments.

We keep on innovating:

- Softspot: Innovative SDR multi-frequency GNSS receiver for applications requiring top-level performance in terms of accuracy, resilience to interferences and spoofing.
- Constellator: High-performance GNSS environment simulator to meet the challenges of New Space and emerging applications in transportation and autonomous vehicles.
- SubWAVE: Underground GPS coverage extension system, patented, unique in the world, aimed for public transportation, rail and mining sectors.

We're hiring new talents!

You have strong skills in embedded software development, you are passionate about cutting-edge technologies and technical challenges, and have a good scientific culture and intellectual curiosity?

Then apply to this position!

Role and purpose of the position

- Manage system and/or project quality for our HQ based in Toulouse.

- Implement and manage the company's quality policy.
- Supervise the design and updating of quality manuals and compliance with procedures.
- Interlocutor of official control services.

Activities

- Monitor and continuously improve existing ISO 9001 processes
- Ensure a good match between activities and teams
- Establish the perimeter's quality synthesis
- Prepare and lead quality management reviews
- Check application and compliance with processes on all projects
- Intervene and arbitrate on malfunctions
- Prepare and lead internal and external (supplier) certification audits
- Design and implement the company's quality system, evaluate its effectiveness and develop it further
- Design and manage the company's repositories (processes, procedures, etc.)
- Identify and analyze non-quality issues (defects, failure to meet deadlines, bad organization, etc.) and propose corrective and preventive actions.
- Write the internal Quality manual
- Lead problem-solving groups
- Draw up employee awareness campaigns
- Carry out diagnostics and internal quality audits
- Conduct customer satisfaction surveys
- Participate in all actions aimed at continuously improving the quality of processes and methods, in relationship with the production manager.

Skills

- Master of engineering and production processes
- Master of quality standards and tools
- Knowledge of quality management concepts, tools and methods
- Master of ISO standards
- Rigor, organization and analytical skills
- Ability to communicate and convince
- Pedagogy, diplomacy and efficient listening skills
- Diplomacy

Soft skills

- Method
- Rigorous and pragmatic
- Good internal and external relations skills
- Firmness
- Diplomacy

Profile

- Master's degree in quality or equivalent
- Quality experience of 5 years or more
- Fluent in technical and conversational English