



QSE Engineer (M/F)

Introduction

Recognized throughout the world, Syntony GNSS is a Toulouse-based brand with the FrenchTech label focused on technological innovation in the field of GNSS.

Specializing in radio navigation and embedded systems, we are world leaders in our field and present in many high-growth markets.

Our simulators, receivers, and indoor/outdoor positioning systems meet the growing needs of the aeronautics and space industries, as well as those of public transport, rail, and mining as well as IoT

With a portfolio of prestigious customers (Airbus, OneWeb, Airbus Safran Launchers, Thales Alenia Space, Honeywell, Rockwell, Key Sight, Stockholm, New York, Munich metros, and many others), we are constantly innovating to anticipate their future needs, strengthen our leadership, and conquer new markets.

The core of our business revolves around 3 fundamental pillars:

- Innovation, to design the products and tools of tomorrow, in line with the real needs of our customers;
- Dynamism, to adapt our strengths and talent to the quality of our products and solutions;
- Open-mindedness, to remain attentive to our customers and partners while respecting our employees, with the aim of promoting Humanism and the richness of multiculturalism.

Context of the mission

SYNTONY develops GNSS positioning products and location solutions in confined environments. We are continuing to grow in the following product lines:

- Softspot: innovative multi-frequency SDR GNSS receiver for applications requiring high-level performance in terms of accuracy, resistance to interference, and decoy
- Constellator: High-performance GNSS environment simulator to meet the challenges of New Space and emerging applications in the field of transport and autonomous vehicles
- Subwave: patented geolocation system for confined environments, unique in the world, applied to the public transport, rail, and mining sectors

Missions

Reporting directly to the company's Vice-President and in close collaboration with the R&D and Production departments, you will ensure system and/or project quality for the Toulouse and Paris sites. You will lead the company's Quality policy. You update the quality manuals in accordance with the procedures and are the point of contact for the official control services.

To do this, your role is to:

- Carry out internal quality diagnostics and audits
- Prepare and lead internal and external certification audits (suppliers)
- Maintain the internal Quality manual
- Ensure the follow-up and continuous improvement of the ISO 9001 processes in place
- Prepare and manage quality management reviews

In this context, your missions will be as follows:

- Ensure alignment between activities and teams
- Verify the application and compliance of processes on all projects
- Intervene and arbitrate on malfunctions
- Continue to lead the company's Quality system already in place, evaluate its effectiveness, and develop it
- Bring the company's repositories (processes, procedures, etc.) to life
- Identify and analyze non-quality points (defects, non-compliance with deadlines, poor organization, etc.) and propose corrective and preventive actions
- Facilitate problem-solving groups
- Develop staff awareness actions
- Conduct customer satisfaction measurement surveys
- Participate in any continuous improvement of the quality of processes and methods, in particular, with the Production Manager (product compliance)
- Ensuring the reliability of preventive risk management methods (Safety/Environment)

Profile

- You have a Bac +5 degree in quality or equivalent
- You have a minimum of 5 years experience in quality where you have been able to set up or maintain a Quality Management System in close proximity with management and operational staff
- You are proficient in ISO standards (9001, 14001) and quality tools as well as engineering and production processes
- You are familiar with the concepts, tools, and methods of quality management
- You are known for your interpersonal skills, dynamism, sense of communication and autonomy.
- You are proficient in technical and conversational English

Permanent position based in Toulouse, to be filled on January 8, 2023

To apply, send your CV to: bk@syntony.fr